Seattle Public Utilities Customer Review Panel

May 17, 2017, 1:30pm – 4:30pm

SPU Conference Room #4901, Seattle Municipal Tower

Meeting #15

Proposed Agenda

Purpose: The Customer Review Panel provides the voice of the customer in each step of the 2018-2023 Strategic Business Plan Update.

	Agenda Item	Facilitator	Time
1.	Welcome	SPU	1:30-1:35
			5 minutes
2.	Review and Approval of Meeting Summary from 5/3	Brian Medford	1:35-1:40
		Karen Reed, Facilitator	5 minutes
3.	Questions re advance packet materials on System Development	SPU	1:40-1:50
	Charges and Efficiencies		10 minutes
4.	Follow-up on Green Stormwater Infrastructure	Madeline Goddard, SPU	1:50-2:15
			25 minutes
5.	Presentation of final proposed SBP Update (rates, action plans,	SPU	2:15-2:35
	savings)		20 minutes
6.	Panel Letter Writing	Panel	2:35-4:25
	Includes break time		110
			minutes
7.	Next Steps and Adjourn	Karen	4:25-4:30
		Brian	5 minutes